

# WHY ENTER THE NATIONAL RAIL AWARDS?

NATIONAL  
RAIL  
AWARDS  
2024

September 12  
Grosvenor House Hotel  
Park Lane, London

[www.nationalrailawards.com](http://www.nationalrailawards.com)

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# NATIONAL RAIL AWARDS - AN OVERVIEW

The National Rail Awards celebrate **achievements** and **excellence** across every aspect of the railway, from senior management to individuals on the frontline, as well as safety triumphs, major engineering successes, and environmental sustainability.

They **recognise outstanding accomplishments** over the past year, but particularly look to highlight initiatives which deliver measurable improvements in performance.

Seen by many as the '**industry Oscars**' they seek to promote the industry's longer-term success and sustainability, which relies on a highly skilled, diverse, motivated and engaged workforce.

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# WHY ENTER?

Whether you are shortlisted, highly commended or a winner on the night, entrants can benefit from heightened staff morale, positive publicity, and a potential boost to business, making the NRA entry process a valuable use of time.

## Seven reasons why it is worth entering:

- **Credibility** and **recognition** of business excellence
- **Personal recognition**; career enhancing
- **Benchmarking** versus competitors
- **Employee engagement**, morale and motivation
- **Invaluable marketing** from positive press coverage
- **Increased customer awareness**
- **Attract talent** to the business

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# CATEGORIES TO ENTER

- Freight & Logistics Achievement of the Year
- Infrastructure Achievement of the Year
- Passenger Operator of the Year
- Outstanding Personal Contribution
- Innovation of the Year
- Safety Achievement of the Year
- Customer Service Excellence
- Major Project of the Year
- Fleet Achievement of the Year
- Outstanding Teamwork Award
- Outstanding Contribution to Society
- Great Place to Work
- Environmental Excellence
- Station of the Year (Small, Medium, Large and Major)

Further details on all the categories available to enter can be found online at [www.nationalrailawards.com](http://www.nationalrailawards.com)

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# THE ENTRY PROCESS

Entering the awards couldn't be easier and full information can be found at [www.nationalrailawards.com](http://www.nationalrailawards.com)

All entries\* should be supplied as a PDF document and include the following:

- A completed cover sheet with a bullet pointed summary of your entry.
- A maximum of 4 pages containing all the relevant entry material.
- An appendix can be included if required, but all pertinent information should be covered in the pages mentioned above.
- Four hi-res images depicting your entry (at least 300 dpi)
- A hi-res logo for each company that should be recognised in the entry (at least 300 dpi per logo)
- The relevant entry fee - £30+vat per entry (please note Station of the Year and Outstanding Personal Contribution are free to enter)

\*Station of the Year is the only category that does not require a pdf document or cover sheet; however a senior manager should sign off your final selection to avoid inappropriate entries being submitted.

All entries submitted should cover the period of 1 April 2023 to 31 March 2024.

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# KEY DEADLINES

## Key dates for your diary:

- **January 24** - entries open
- **March 28** - entry deadline for all categories
- **May 13** - initial judges' meeting to review entries
- **May/June** - judging takes place (due diligence shortlist presentations)
- **July 8** - final judging session to confirm finalists and winners
- **Mid-July** - shortlist revealed
- **September 12** - winners revealed at National Rail Awards black-tie ceremony

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# PREVIOUS WINNER TESTIMONIALS

## Previous 2023 winners share what winning meant to them:

*"Winning the National Rail Award for Innovation of the Year is a fantastic achievement especially as we are receiving such high recognition from our colleagues in the railway industry. It is great to see the perseverance and hard work of the team has paid off and get the recognition all involved deserved. This award will help us to get the support and interest to see the Flow bridge become an everyday sight on the railway and encourage others to bring innovation to the railway."*

**Owen Thomas, R&D Project Manager** and **Andy Cross, Programme Manager, Network Rail** (winner of **Innovation of the Year 2023**)

*"From the teams and the many individuals involved, to the Network Rail Executive, all are ecstatic with winning the Infrastructure Achievement of the Year at the 2023 National Rail Awards. ....this prestigious accolade not only recognises our commitment to preserving railway assets but also to passenger journeys and leading industry practise."*

**Mark Evans, Senior Programme Manager, Network Rail** (winner of **Infrastructure Achievement of the Year 2023**)

*"As Station Manager Staines I was very pleased to be part of the success of Staines winning medium station of the year National Rail Awards. This was a recognition of a collective effort. The positive outcome is this has boosted staff morale and motivation. This victory means Staines train station has a positive exposure across the country."*

**Bernadette Miamo, Station Manager, Staines Station** (winner of **Medium Station of the Year 2023**)

*"It was a great honour for everyone at GWR for Okehampton station to win the Small Station of the Year Award. The NRA Station awards are recognised as a pinnacle in the industry, and winning was a real boost for our local station team and our amazing hard-working volunteers in the Dartmoor Railway Association. Not only was winning important to our colleagues but it was really appreciated by our customers and the local community."*

**Melanie Harvey, Station Manager for Mid-Devon** (winner of **Small Station of the Year 2023 for Okehampton**)

*"Receiving the 2023 National Rail Award for Environmental Excellence validates the dedication and hard work of everyone involved in the CP6 Southern Multi-Disciplinary Framework, particularly in our pursuit of sustainability. It is a collaborative achievement driven by our desire to drive innovation across the rail sector and to deliver the best sustainable outcomes for our client. It also emphasizes the significance of working collaboratively with clients and suppliers to achieve sustainable outcomes."*

**Ian Ansell (MIEMA, CEnv), Environmental Advisor, SMD Framework BAM Nuttall** (winner of **Environmental Excellence Award 2023**)

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# PREVIOUS WINNER TESTIMONIALS

## Previous 2023 winners share what winning meant to them:

*"Being lucky enough to win this prestigious award is a real privilege and a testament to all the hard work carried out by everyone at the Hampshire Community Rail Partnership, working together with our colleagues and friends at South Western Railway - it has brought huge joy to us all and provides a real boost to everyone involved."*

*Furthermore, this accolade provides more opportunities to deliver more great projects across the stations we work at by giving both ourselves and others, the confidence we are doing the right thing for the wider community."*

**Nick Farthing, Chair of Hampshire CRP** (winner of **Outstanding Contribution to Society 2023**)

*"I would like to express my sincere gratitude to the judges of the National Rail Awards for honouring us with the Outstanding Personal Contribution award. I look at the trophy every day and say to myself that I have to do even better and motivate and support other colleagues, so that collectively we can bring a huge change to our workplace. This way, we can achieve positive change that makes our train stations a better place for the staff, community and customers."*

**Azaz Khan, Station Assistant, Arriva Rail London** (joint winner of **Outstanding Personal Contribution - Frontline 2023**)

*"Being recognised at the National Rail Awards for our Switches & Crossings Class 153 Monitoring Service as Safety Achievement of the Year is a huge credit to all those who collaborated to make this service a reality, and for their pace and perseverance to make working practices safer for our colleagues. There's much more to do, but it's great to receive endorsement of the progress so far."*

**Joanna Lines, Network Rail Programme Director, Infrastructure Monitoring** (winner of **Safety Achievement of the Year 2023** alongside **Porterbrook, One Big Circle, Machines with Vision and DG8**)

*"I would like to thank the judges for recognising and supporting our vision for South Tottenham station. It was a humbling experience to be acknowledged by our peers, which is something that will always remain with me. I hope that the vision and the perception that we wanted to change will be an incentive for others to strive for."*

**Ray McDonagh, Station Assistant, Arriva Rail London** (joint winner of **Outstanding Personal Contribution - Frontline 2023**)

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# CONTACT INFORMATION

For any entry or general queries please contact:

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For any information on booking tables or tickets please contact:

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